

# ETTI SIMON, RN

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## NURSE MANAGER | PATIENT NAVIGATOR

**Nursing Management & Leadership □ Staff Training & Development  
Mentoring & Coaching □ Communication & Interpersonal Skills □ Nursing Best Practices**

Compassionate and caring registered nurse with more than 20 years of experience in the care of diverse patients in inpatient and outpatient settings. Practiced in the care of oncology and adult patients; skilled in performing patient assessments, formulating nursing care plans based on patient needs, and delivering quality care. Outstanding capacity for nursing leadership and demonstrated success managing upward of 40 staff across 3 budget centers. Motivate and train staff to utilize exceptional nursing skills to manage complex health issues. International background, with the ability to embrace diversity and approach cultural and socioeconomic issues with sensitivity. Six Sigma Green Belt Certified.

### AREAS OF STRENGTH

Care Coordination ▪ Case Management ▪ Oncology Care ▪ Chemotherapeutic Drug Administration & Management  
Patient Assessment & Evaluation ▪ Nursing Process & Best Practices ▪ Patient/Family Relations & Education  
Physician Relations ▪ Staff Mentoring ▪ New Hire Training/Development ▪ Teamwork/Collaboration  
Diversity Awareness ▪ HIPAA & Regulatory Compliance ▪ Electronic Records

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Patient-centric healthcare professional who is committed to applying medical best practices and evidence-based medicine to deliver high quality care and achieve optimal outcomes.

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### PROFESSIONAL EXPERIENCE

**GC GREENWICH CENTRAL CARE, Greenwich, CT** **2015-Present**  
**Clinical Care Coordinator Internal Medicine Practice**

Set objectives and lead a team of professionals in delivering a wide range of healthcare services to high-end clientele. Apply best practices in coordination and administering care as sole nurse in practice, supporting 3 internal medicine physicians in a fast-paced high volume, concierge care clinic setting serving 1,500 patients.

- Employ nursing skill and technical expertise to engage in medical necessity reviews for services and medications to obtain authorization. Perform telephone triage to address patients' healthcare needs and health-related concerns.
- Apply the nursing process and best practices to deliver clinical care, including monitoring vital signs, administering vaccines, changing dressings, providing patient and family education, and scheduling diagnostic tests and exams.
- Engage in patient travel consults and administer required vaccines.
- Initiate care referrals to respective agencies.
- Coordinate all aspects of genetic studies.
- Adhere to the clinic's standards and HIPAA requirements in communicating with patients and managing records using the Care360 documentation system.
- Organize in-service meetings with key vendors.

**GT GLENNVILLE CENTRAL CARE MEDICAL ASSOCIATES, Greenwich, CT** **2011-2015**  
**Staff Registered Nurse, Internal Medicine Practice**

Met the clinic's high-quality standards while providing specialized patient care. Utilized clinical skills to administer patient care, including EKGs, venipunctures, and spirometry. Administered travel vaccines. Renewed patient medications.

- Performed telephone triage to meet patients' healthcare needs and address health-related concerns.
- Delivered outstanding clinical care to diverse patients.
- Provided patient and family education that focused on disease processes, medications, treatment options, wellness, and lifestyle changes.

**FAMILY EXPAT ASSIGNMENT**  
**Personal Hiatus**

2006-2010

**ATHENA GREENWICH CENTRAL CARE HOSPITAL, Greenwich, CT**  
**Clinical Nurse Manager, Medical Oncology**

1989-2006

Led a team of 40 professional and support staff in delivering outstanding care in a 24/7 30-bed medical oncology inpatient unit and 10-bed outpatient infusion center. Performed a wide range of quality assurance measures and ensured adherence with state and JCAHO care standards and requirements. Maintained accuracy in administering the unit's budget.

- Credited for role in the successful design and construction of 2 state-of-the-art inpatient and 1 outpatient facilities.
- Recognized for outstanding leadership. Maintained consistent patient and staff satisfaction standards and achieved the highest overall hospital department-wide employee satisfaction with a mean score of 96.
- Applied leadership acumen to set objectives, provide staff training and encourage staff to obtain clinical certifications; monitored performance and provided feedback.
- Employed technical acumen and nursing skills to deliver instruction to staff in the areas of chemotherapy, hospice care, and community cancer educational forums.

**EARLIER EXPERIENCE**

**WPNY CENTRAL CARE HOSPITAL, White Plains, NY**  
**Clinical Nurse Manager, Medical Oncology**

Promoted to this role to ensure the delivery of quality care to patients in a 40-bed inpatient oncology unit. Employed a district nursing model while maintaining high quality in this unit. Set high standards, provided comprehensive training, and monitored performance to achieve optimal outcomes.

- Facilitated advancement by encouraging staff to obtain professional certifications.
- Developed and delivered an oncology internship program.

**Assistant Nurse Manager Oncology | Staff Nurse Oncology**

Supported the unit nurse manager by coordinating staff care assignments and managing workflow. Engaged in staff training and education. Performed a wide range of services in the delivery of total patient care. Administered chemotherapy agents and experimental therapies. Provided hospice palliative care. Educated patients and families on treatment and disease processes.

**EDUCATION, LICENSURE, & CREDENTIALS**

BRIDGE-RIVER HOSPITAL SCHOOL OF NURSING, Nursing Diploma  
BRIDGE-RIVER UNIVERSITY, Associate of Science

Licensed Registered Nurse, Connecticut  
Licensed Registered Nurse, New York State  
Basic Life Support, Certified

**TECHNICAL SKILLS**

Care360 □ Meditech □ EPIC □ ICD 10 Diagnostic Codes □ CPT Coding

**PROFESSIONAL AFFILIATIONS**

Oncology Nursing Society, Member □ American Nursing Association, Member □ American Organization of Nursing Executives, Member □ Academy of Oncology and Patient Nurse Navigators, Member