

## **Etti Simon - Before**

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## **Technical Professional**

Seeking a challenging position as a technician to utilize my more than 30 years as a computer technical professional.

## **Career Highlights**

I pay careful attention to technical details. Well versed in all aspects of computer operations and technical service. Extensive customer service experience; immediately respond and address to all customer issues. Work well independently and as a team.

## **Professional Experience**

1992 - Present • Utopia Signs, Seaside, NC • Computer Technician

- Completed hardware and software updates, upgrades, and installations across customer service on a Windows based proprietary software.
- Resolved customer support issues using LinkTen.
- Trained and supervised more than 45 junior computer technicians.

1980 – 1992 • Tallahassee Public Schools, Tallahassee, TN • Technical Engineer

- Troubleshoot and serviced all hardware and software issues for the district.
- Set up and managed all computers.

## **Education**

University of Tallahassee, Tallahassee, TN  
B.S., Computer Engineering, 1980